



**Lumina**<sup>TM</sup>  
Hospice & Palliative Care

Founded as **Benton Hospice Service** in 1980



2021  
**Community  
Impact  
REPORT**





## IT IS OUR MISSION

to provide compassionate care and support for individuals, families, and caregivers facing serious illness or end of life.

### 2022 BOARD OF DIRECTORS

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### EXECUTIVE DIRECTOR

Elizabeth French

Cover: Medical Director, Daniel Harris, MD and Medical Director of Clinical Innovations, Helen Kao, MD

All information reported reflects January 1 through December 31, 2021.

**REFLECTING** on a year that tested our organization like no other, two words immediately come to mind: *resilience and gratitude.*

Like many organizations, we began the year optimistically with the release of safe and effective vaccines, and the hope that the worst of the pandemic was behind us. In retrospect, 2021 proved to be more challenging than any of us could have imagined. New COVID variants caused further strain on our already-stressed healthcare system. Continued public health restrictions resulted in increased anxiety and isolation for our staff, patients, their families, and our grieving community. Vaccine mandates and a national nurse staffing crisis led to unprecedented turnover and an acute shortage of clinical staff which directly impacted our organization. Yet, when our community needed us most, our staff and volunteers remained resilient and unwavering in their commitment to serve the needs of those facing end of life, finding innovative ways to do more with less.

As our organization rebuilds and our clinical team expands, we are reminded that our resilience would not be possible without the continued support of our community. While many nonprofit hospices have closed across Oregon and nationwide, we are deeply grateful for the commitment this community demonstrates to Lumina. Our donors, volunteers, and community partners are the reason we can weather the challenging times and commit to serving the community today and in the years to come.

The work of caring for those who are dying, and their families, is not easy, but it connects and motivates our staff, volunteers, and donors. Lumina’s services are simply not possible without our community’s collective commitment for which we are profoundly grateful. Together, we look to the future with confidence and hope. 🌸



*Elizabeth H. French*

Elizabeth French  
EXECUTIVE DIRECTOR



*Tamara Scoville*

Tamara Scoville  
BOARD CHAIR



# 2021

## HIGHLIGHTS

2,862   
volunteer hours

### We Honor Veterans

Served 51 Veteran patients as part of our We Honor Veterans program that recognizes the unique needs of Veterans as they approach end of life.



1,300   
bereavement  
support calls

### Open Heart Community Memorial

At a time when many felt isolated and alone, we provided an opportunity for the community to name and honor their collective losses—loss of a person, connection with family and friends, meaningful activities. More than 300 submissions were written on colorful ribbon and tied on a large heart sculpture.



73   
caregiver support  
group participants

### 100 Best Nonprofits to Work for in Oregon

For the second year in a row, honored with this recognition acknowledging best-in-class nonprofit workplaces.



588,389   
minutes on  
Zoom meetings

### Community Outreach & Education

Hosted more than 50 community events, including our monthly Illuminating Series, with a total of 1,900 community members in attendance.



“

Lumina translated this difficult time into precious moments that have now become beautiful family memories.

# By the NUMBERS

**351** Hospice & Palliative patients served

297 Hospice

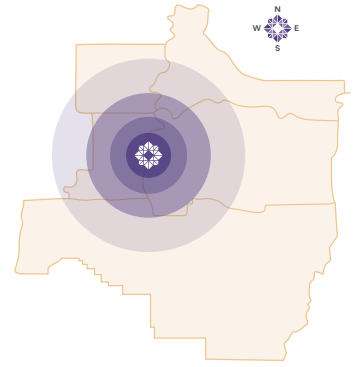
54 Palliative

Locations served

67% Benton County

30% Linn County

3% Other



**749**  
donors

Total funds raised:  
**\$500,047**



**49**  
staff



**78**  
community volunteers

## In the NEWS

### Honoring patients of all ages

In 2021, our patients ranged in age from four days old to 101. One patient, Mickey, celebrated his 100<sup>th</sup> birthday while on our service. His Lumina team, neighbors, and community members came out for a parade to mark the occasion. ♡



Mickey's wife, Nora, celebrating his 100th birthday with Dr. Helen Kao and children.



Photo by Alisha Jucevic

### Shining a light on impact of nurse staffing crisis

Dr. Helen Kao, Lumina's Medical Director of Clinical Innovations, brought awareness to the public and state legislature about the impact of the nurse staffing crises on end-of-life care. Her advocacy was featured in the *New York Times* and an *Oregonian* Op-Ed co-authored with Barb Hansen, Oregon Hospice & Palliative Care Association CEO. ♡

## Assets

Current assets & investments:

**\$2.9M**

Building & land:

**\$3.7M**

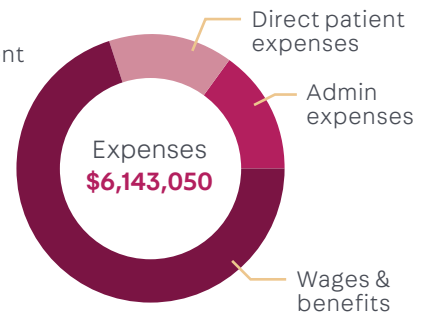
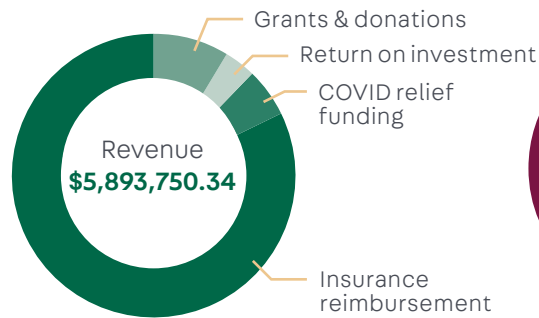
Other assets:

**\$175K**

Total assets:

**\$6.8M**

## Revenue & Expenses



Left to right: Reenie Schwallie, Tammy Huett, and Jessie Galusha

### Lumina nurses honored for service

In May, *The Albany Democrat Herald* and *Corvallis Gazette Times* honored ten nurses during National Nurses week. Lumina nurses Reenie Schwallie, Tammy Huett, and Jessie Galusha were among those highlighted for their outstanding service. ⤴



Alone we can do so little;  
together we can do so much.

HELEN KELLER

### Leaving a legacy

The main conference room in Lumina's Community Resource Center was named to honor longtime Corvallis resident and City of Corvallis employee, Madelynn Sue Mariner. We are grateful for the lasting legacy the M. Sue Mariner Estate left that will help Lumina continue to provide services that go above and beyond in support of our *Margin of Excellence*. ♡



A hospice nurse, like a firefighter, runs toward the chaos when others run away...Sometimes, the only tool we have to relieve suffering is with our own hearts.

DR. SHAWN FOLEY



# Community **SUPPORT**

As a community-based nonprofit, Lumina is committed to delivering a higher standard of care that goes above and beyond to improve the quality of life for our patients, their families, and the community at large. It is what we call our *Margin of Excellence*, and it is only possible thanks to the generosity of our community of donors.



## Our *Margin of Excellence* takes many forms

When you support Lumina, you allow us to:



Offer extensive **bereavement services** at no cost to anyone in the community including individual counseling, support groups, community memorials, and grief education and training

Maintain **lower nurse-to-patient ratios** to ensure patients and families have the dedicated care they need

Supply **patient basic needs** to allow those without means and support to receive the end-of-life care they need and deserve

Provide **enhanced patient therapies** like acupuncture, pet, massage, and music therapy

Support family caregivers in the community through drop-in **caregiver support groups** and Powerful Tools for Caregivers workshops

Offer **charity hospice care** for those without insurance

Support those living with a life-limiting illness, who are not yet ready for hospice through our **Transitions** program

Deliver **community education**, including our monthly Illuminating Series, trainings, and seminars



Maintain a **lending library** of end-of-life resources available to anyone in the community

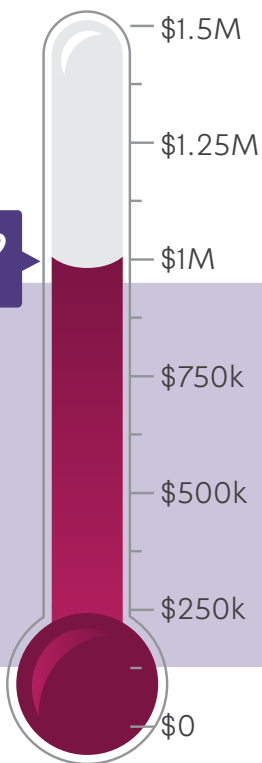


## We love our volunteers

In 2021—despite the limitations of the pandemic—**78 community volunteers provided 2,862 hours of service.** From sitting vigil with the actively dying or providing respite care to relieve an exhausted caregiver, to sewing patriotic quilts for our Veteran patients or providing administrative support, our volunteers make a difference every day by providing compassionate and practical help.

**We simply could not deliver our mission without them.**

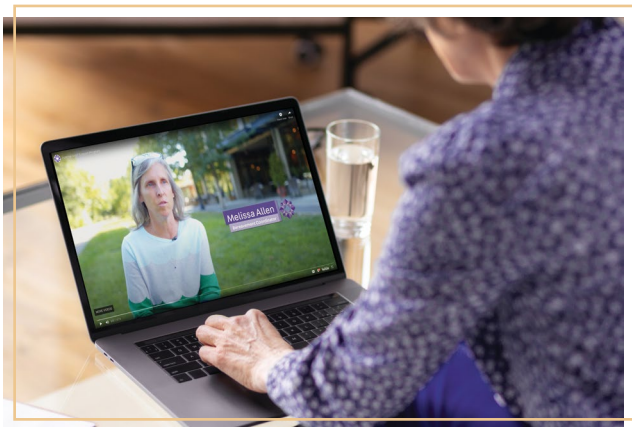
**5-YEAR GOAL**



**\$1,188,729**  
raised

In 2019, Lumina's Board of Directors set a five-year strategic fundraising goal of \$1.5M to ensure the long-term sustainability of our *Margin of Excellence*.

Thanks to the generosity of our donors, in 2021 we passed the \$1M dollar mark in this important fundraising goal.



**Annual benefit event celebrated resilience and hope**

Our second annual benefit event, *A Celebration of Resilience and Hope*, was held in November. The community came together virtually and raised over \$100K in support of our mission. Thank you to all of our generous donors and sponsors who made the event a success.

**WE ARE GRATEFUL** to the following sponsors and grantors for their generous support of our *Margin of Excellence*.

- United Way
- Council of Governments
- Pacific Power Foundation
- STARKER FORESTS, INC.
- CITIZENS BANK  
*Good Business. Good Friends.*
- ZONTA INTERNATIONAL
- GERDING BUILDERS
- Clarity Wealth DEVELOPMENT
- Select Impressions  
*Complete Visual Solutions*
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- SCHUPP-PLEMMONS-COOK WEALTH MANAGEMENT GROUP  
*of Willamette Valley*
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*FINANCIAL CAPITAL MANAGEMENT, LLC*
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- SMITH, DAVISON & BRASIER, P.C.  
*PROVIDING OVER 50 YEARS OF THE ART OF LEGAL SOLUTIONS TO BUSINESSES AND INDIVIDUALS*
- HUB BARKER-UERLINGS INSURANCE
- AASUM-DFOUR
- MORTGAGE EXPRESS
- GILLOTT REALTY
- KV MID-WILAMETTE

*Your gifts, bequests, and pledges provide much needed stability so we can continue to serve our community now and in the future. We thank you for your generosity.*

# Lumina Gift Garden

The Lumina Gift Garden is a symbolic garden that recognizes donors, grantors and sponsors who make a significant contribution to further our mission of providing compassionate care and support to those facing end of life. We thank you for *helping our garden grow*.



**VIOLET** Annual \$1,000+/  
Lifetime \$10,000+



Anonymous  
Estate of Sheila Smith Addiego  
Maxine Anderson  
Janis Bateman and Joyce Rosenwald  
Elinor Beck  
June P Bennett Living Trust  
Benton Community Foundation  
Diana and Seth Bernstein  
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Caren Erickson  
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Gerding Builders LLC  
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Grace and Co. Gift Fund

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Frank N. Halm Trust  
Joan and Greg Hayes  
Bill and Annie Heck  
\*Angela and Paul Hibbard  
Jean Kliewer Estate  
Cheng and Susan Kao  
Helen Kao and Gabriel Ledger  
Laura Knudson  
Margaret W Krimmel Trust  
Martha and Marshall Ledger  
Harry and Lorraine Lagestee Designated Endowment,  
Benton Community Foundation  
Nancy Lyford Trust  
Mackay Family Trust  
Joe and Pam Malcom  
Gary Manchester and Nancy Zieg  
Sue Mason  
Jill McAllister  
Lori Meihoff  
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Tamara and Shawn Scoville  
John Sears and Cindy Powell  
Curt and Jana Seeliger  
Barbara and John Sloan  
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Greg Storms  
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William and Kathleen Ten Pas  
Barbara Trione  
Cliff and Jo Anne Trow  
United Way of Linn, Benton and Lincoln Counties  
Tony Van Vliet  
Tom Verhoeven  
Marilyn Victor  
Pam Wald  
\*Gary and Gloria Weatherly Trust  
Charles Wilson  
Winco Foods Foundation Inc  
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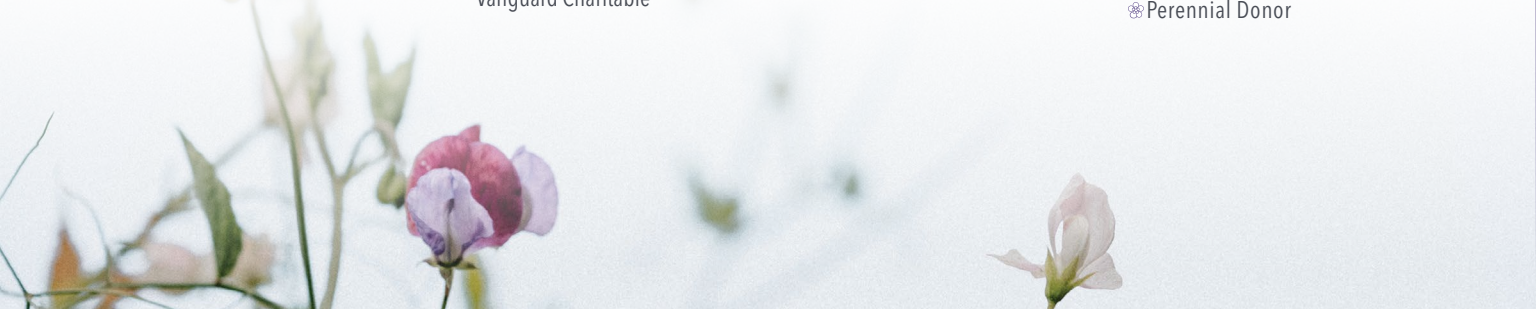


**LAVENDER** Annual \$5,000+/  
Lifetime \$50,000+

Anonymous  
Ned Barker  
Clarity Wealth Development  
Rosemary Cunningham  
Anna Fang  
\*David and Lynn Grube  
Daniel and Kathleen Harris  
Charlene Hunter  
Ilene Kleinsorge  
Jim and Doris Van Olst  
Joanna S. Wilson  
 **IRIS** Annual \$10,000+/  
Lifetime \$100,000+  
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Diana Brin Estate  
Leonard and Edith Chandler Living Trust  
\*Convergence Networks  
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Ralph Hull Foundation  
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E and G McDowell Charitable Endowment  
Meyer Memorial Trust  
Mary E. Moore  
Oregon Cascades W Council Of Governments Senior and Disability Services  
Carole Steckly  
 **LILAC** Annual \$25,000+/  
Lifetime \$250,000+  
Anonymous  
Robert L. Smith Estate

\*Deceased

\*Perennial Donor





## Memorial Gifts were made in loving memory of the following individuals

Al Townsend • Alan Nierenberg • Albert Neet • Alex Fischler • All my old friends • Allan Deutsch • Andrew Kmonk  
Andrew Rapp • Anita Platt • Ann & George Schaller • Ann Marie Kinnaman • Anna Theresa Matsuba • Anna Upenieks  
Anton Olesen • Arturo Torres • Beth Phelps Ray • Bill & Pat Dixon • Bill Harper • Bill Mundt • Bill Wiley • Bob & Jeri Giles  
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Gene Mohan • Gene Tanselli • George Boger • George Keller • George Seits • Geri Gillies • Gertrude Williams • Irene  
Gibson • Gloria Foster • Gloria Merrill, "Miss Gloria" • Gloria Southerland • Gordon & Marian Kunke • Gordon Ormsby  
Gracie • Grandma Brennan • Grandma Catherine • Hal Athon • Helen Dickason • Ida Fay Curtis • Ivan & Lola Glass  
J. Lee Mayne • Jack & Florence Foisie • Jack Brandis • James & Eunice Gooch • James M. Coleman • James Michael  
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Hendrix Russell • Jean Nelson • Jessica Pliskin • Jessie Lind • Flora Burch • Jessie Morgan • Jim Wohlwend • Jimmy  
Luttrell • JJ the dog • Jo Ann Spohn Wolf • Joan Kathleen Eckhardt Sichel • Joan Zukoski • JoAnne Phillips • John C.  
Warnke • John Harbison • John Henneberger • John Robert Hardison, Jr. • Joy Ann Plunkett • Joyce Signer • Juanita  
Chakerian • Judge Rob Gardner • Judith E. Becker • Judith J. Cox • Julie Negri • Karen Hughes Parrish • Kathleen Hughes  
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Marsha Langer • Martha Youdin • Mary Barker • Mary H. Adams • Mary Haunold • Mary Jean Kmonk • Mary M. Laver  
Mary Morris • Maryanne Dengler • Matthew Prevost • Merriam Cummins • Merry Grogan • Merry Rath • Michael Gaines  
Mickey Peterson • Jean Byers • My daughter • Nancy D. Strobel • Neva Robinson • Norma Jean Thayer • Ola Mae Mishler  
Opal, John & Charlene Thompson • Orvilliss Shumaker • Our moms • Pamela Strawn • Pat Hastings • Patricia Sauter  
Patti & Jason • Patty Boyle • Paul Johnson • Paul T. McGuire • Pauline Downey • Pearle Whiting • Peggy Bozarth Pete  
Meyer • Phyllis Sleeman • Pixie • Randy Swigart • Ranger • Rella Johnson • Renee Stock • Richard Ohvall • Richard  
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& Dyna Besse • Sylvia Schumaker • Teddy L. Stephens • Thelma & Jan Hamm • Thelma Decker • Tom Silverthorn • Tory  
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& Arletha Baumann • Warren Witham • Wayne & Patricia Phillips • Wayne Buck • Welcome D. Lahey • William & Wilma  
Miller • William Appleman Williams • William H. Victor • William K. Lloyd • Wilma Spees Schmidt • Zoe Anne Silbernagel

As long as we live, they too will live, for they are now a part of us as

*We Remember Them*

A MEMORIAL GIFT is a meaningful way to honor a loved one who has died and help ensure that others will benefit from Lumina's care. In 2021, gifts were made in memory of these loved ones. We remember them.

## IN LIVING HONOR

The following Lumina staff were recognized with gifts made in their name.

Melissa Allen  
Elizabeth Bolte  
Tracy Calhoun  
Shannon Rose Daily  
Dr. Shawn Foley  
Jessie Galusha  
Dr. Mari Goldner  
Dr. Daniel Harris  
Angela Hibbard  
Naomi Hirsch  
Dr. Helen Kao  
Tanya Katz  
Marcie Knight  
Julie LeMaster  
Lumina Leadership Team  
Cadie Olmsted  
Dr. Jason Phillips  
Petros Savva  
Lina Soares  
Misty Steele  
Holly Terlson  
Scott Wilson  
Cindy Van Meter

*Recognizing a Lumina staff member with a gift in their name is a special way to express gratitude for the care and service they provide.*

Gifts were made  
In Living Honor of the  
following individuals:

Martha Jane Corbin  
Marieluise Eager  
Dr. David Grube  
Matthew Nyman  
Betty Jo and Floyd Smith  
Lew Smith  
Diane Wiley  
Board of Directors  
Lumina Volunteers  
Everyone who is suffering

*A gift made In Living Honor of someone is a way to pay tribute to them and help support the services provided by Lumina.*

## Honoring our DONORS

In recognition and appreciation of our donors, the following honors donations received January 1, 2021 through December 31, 2021.

### \$500-\$999

Anonymous  
Aasum-Dufour Funeral Home  
Judy Aduddell  
Jeff and Jeanyce Almgren  
Tonya Amidon  
Bob and Peggy Bernhard  
Boehme + Running LLC  
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Tom Verhoeven  
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Gordon Zimmerman

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Meleah and Scott Ashford  
Marilyn Atkinson  
\* Dusty Rose Berggren  
Patricia Bishop  
Marilyn Brasier  
Steve and Josh Cantrell  
Arthur and Clara Carlson  
Marion Ceraso and Javier Nieto  
John and Mary Chilvers  
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Thomas and Joanne Yates  
Darena Yee

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George Davidson  
Karen Davis  
Dave and Roxanne De Ran

## OUR PERENNIAL GARDEN IS GROWING

We are grateful for our Perennial donors whose recurring monthly donations provide sustainable support for our mission.

To learn how to become part of our Perennial Garden, contact Angela Hibbard at [angela.hibbard@luminahospice.org](mailto:angela.hibbard@luminahospice.org) or 541.757.9616.

☼ Perennial Donor

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Call us 541.757.9616  
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Our community programming is only possible **thanks to the support of our generous donors.**

Please join us for these key upcoming events.

→ **Illuminating Series**

Third Thursday each month

→ **May Memorial—May 21, 2022**

Third Saturday in May

→ **Annual Benefit—Nov. 3, 2022**

First Thursday in November

→ **Service of Remembrance—Dec. 8, 2022**

Second Thursday in December

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To learn about these and other programs and events, visit our website [luminahospice.org](http://luminahospice.org) or contact us [outreach@luminahospice.org](mailto:outreach@luminahospice.org)

