



2020 Community Impact REPORT



Lumina[™]
Hospice & Palliative Care

Founded as **Benton Hospice Service** in 1980

It is our mission to provide compassionate care and support for individuals, families and caregivers facing serious illness or end of life.

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Elizabeth French

2020 WAS A YEAR OF CHANGE, challenge, and great progress. In the face of a public health crisis, natural disasters and civil unrest, we adapted and continued providing Margin of Excellence-level care, while ensuring the safety of our patients, their families, and our staff and volunteers.

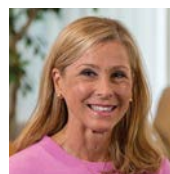
In a year marked by isolation and loss, Lumina engaged in advocacy to support the needs of patients and families to safely spend time together despite the constraints imposed by the pandemic. While many were alone and without a support network, we brought our grief and caregiver support programs into fully virtual environments reaching more participants than ever. We also strengthened our financial position, stabilized and grew our patient census by approximately 25%, learned to utilize telemedicine to connect with patients and families, celebrated our 40th anniversary as a community-based nonprofit, had a record fundraising year, provided childcare and a learning pod to assist our employees, and hosted multiple webinars and other outreach events successfully. These accomplishments would be impressive in an average year but, in a year of a pandemic, they are remarkable, and we salute our staff and volunteers for the tenacity they demonstrated in meeting the ever-changing challenges of 2020.

We are proud of what we accomplished and could not have done it without the support and generosity of our community of donors. Thanks to you, we continue to grow and move our organization forward while retaining the values that have served us for 40 years. With your help, we know that Lumina will be here to serve our community in the future, whatever challenges lie ahead. ✨



Elizabeth H. French

Elizabeth French
EXECUTIVE DIRECTOR



Tamara Scoville

Tamara Scoville
BOARD CHAIR

2020


HIGHLIGHTS

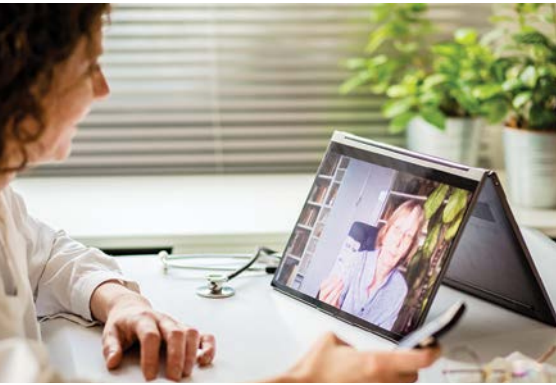
Celebrated 40 years as a community-based, nonprofit

255 community members joined us virtually to celebrate our 40th Anniversary and raised more than \$80,000 to support our mission.



2,889  volunteer hours

 206,772 miles driven serving patients (That is eight trips around the planet!)



Launched the Illuminating Series

More than 350 community members attended this monthly virtual seminar that explores topics related to end of life, healthy aging, caregiving, grief and more.

1,560  bereavement support calls

Named #19 "Top 100 Nonprofits to work for in Oregon" 2020

One of only two local nonprofits honored with this recognition.



80  Transitions clients served

65  caregiver support group participants



Expanded Grief Support

At a time when many were isolated and experiencing increased grief and loss, we met their needs in new ways. More than 1,500 community members were served through our one-on-one counseling, online support groups, virtual memorial service and more.

 1,000+ handmade masks donated by the community



The community created in the group provided hope for me each week that there would be opportunity for relief, understanding, and connection.

VIRTUAL GRIEF GROUP PARTICIPANT



By the NUMBERS



432

Hospice & Palliative patients served

365 Hospice | 67 Palliative

Locations served

- 67% Benton County
- 29% Linn County
- 4% Other

It is only through the generosity of our donors that we are able to deliver our *Margin of Excellence*—the enhanced level of care and support for which we are known. Our low nurse-to-patient ratio, extensive grief and caregiver support, community education programs and more are all made possible thanks to you. *We are so grateful for your support.*



Assets

Current assets & investments:

\$3.5M

Building & land:

\$3.5M

Other assets:

\$338K

Total assets:

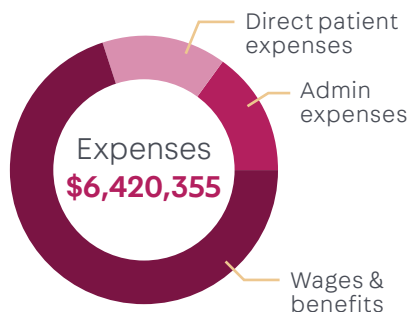
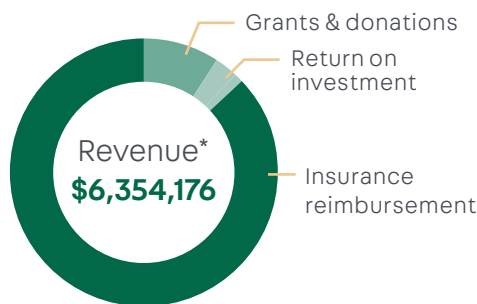
\$7.3M

754
donors



Total funds raised:
\$581,582

Revenue & Expenses



*Excludes government stimulus and one-time gain on sale of building

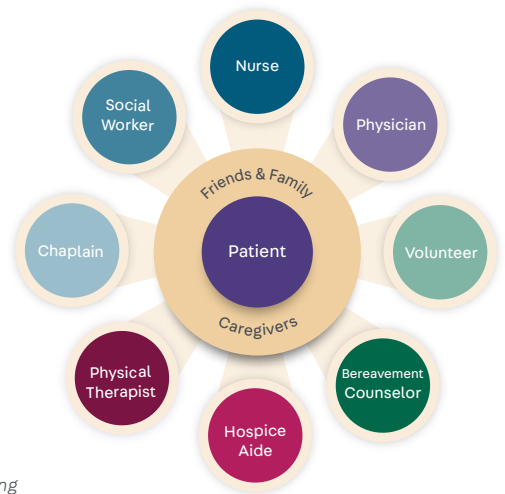
111
community
volunteers



59
staff



Our patient-centered interdisciplinary teams care for hospice patients' physical, social, emotional and spiritual needs.



"Thank you for your kindness, respect, deep listening, the information you shared, and the services offered. Your extended hand that said, 'Let me help,' let all of us exhale."

GRATEFUL FAMILY MEMBER

Lumina Gift Garden

The Lumina Gift Garden is a symbolic garden that recognizes donors, funders and sponsors who make a significant contribution to further our mission of providing compassionate care and support to those facing end of life. We thank you for *helping our garden grow*.



VIOLET Annual \$1,000/
Lifetime \$10,000+

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Joyce Rosenwald
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Lifetime \$100,000+

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Lifetime \$50,000+

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LILAC Annual \$25,000+/
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“Alone we can do so little;
together we can do so much.”

HELEN KELLER

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In recognition and appreciation of our donors, the following honors donations received January 1, 2020 through December 31, 2020.

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As the needs of those facing end of life grow—due to the stress and isolation of the pandemic—your support allows us to continue to deliver compassionate care and support when our patients and families need it most. On their behalf, we thank you.

Melissa Carter-Goodrum and David Goodrum
 Robert and Carol Challis
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IN LIVING HONOR

The following Lumina staff were recognized with gifts made in their name.

Melissa Allen
 Mare Ellis
 Dr. Shawn Foley
 Jessie Galusha
 Angela Hibbard
 Dr. Helen Kao
 Kim Rockwood
 Alison Roffman

Gifts were made In Living Honor of the following individuals:

Mary Brutsaert
 George Constantine
 Ida Fay Curtis*
 Carroll and Frank Flaherty
 Heart of the Valley Threshold
 Singers
 Lumina Board Leaders
 Debby Mills
 Rusty Mitchell
 Kirk S. Nevin III*
 Carol W.



“Lumina translated this difficult time into precious moments that have now become beautiful family memories.”

SON OF LUMINA PATIENT

Linda and Steven Gallon	Mary Kentula	Doris Mimnaugh	Patricia Richter	Sherry Thurman
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			George Talbott	<i>*Deceased</i>
			Marolyn Tarrant	
			Patricia Thomasser	

THANK YOU to all of our donors, including gifts and in-kind donations not reflected here. Every gift of every size makes a difference.

luminahospice.org/donate

Sincere efforts have been made to accurately reflect names and donations. If corrections are needed, please contact us at 541.757.9616.

To learn more about **Ways to Support** Lumina including recurring gifts, planned giving and non-cash donations, contact Angela Hibbard at angela.hibbard@luminahospice.org or 541-757-9616.

For information about becoming a Lumina **volunteer** contact outreach@luminahospice.org



Lumina
Hospice & Palliative Care

Founded as **Benton Hospice Service** in 1980

Call us 541.757.9616
Toll Free 800.898.9616
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Non-Profit Org.
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As long as we live, they too shall live,
for now they are a part of us as

We Remember Them

Albert Neet • Alene Walz • Alex Newport-Berra • Alice Block • Alice Smith • All friends who have passed away from cancer this past two years • Andrew Kmonk • Anita Platt • Ann Jordan • Anna Marie Wilson • Anna Matsuba • Anna Upenieks • Anna, Barbara, Mary, Martha, Kathy, Don, Jake & Ray • Arlyne Johns • Barb Engleson • Barbara Hall • Barbara Halsey • Bettie Muckleston • Betty Johnson • Bill Dixon • Bill Harper • Bill Harris • Bishma Xenotechnites • Bob Flint • Bob Talbott • Brian William • Bruce Hamm Jr. • Bruce Hamm Sr. • Bud Spiers • C.V. Mick Miskowiec, Jr. • Carl and Lenora Bond • Carole Davis • Carroll Larabee • Catherine Murtagh • Catherine T.

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A MEMORIAL GIFT is a meaningful way to honor a loved one who has died and help ensure that others will benefit from Lumina's care. In 2020, gifts were made in memory of these loved ones. We remember them.